

# Terms of Service

## Integrative Dental Wellness

Effective Date: 06/09/2026

Welcome to Integrative Dental Wellness (“we,” “us,” “our”). By accessing our website, requesting services, or communicating with our practice, you agree to the following Terms of Service.

### 1. Use of Website and Services

Our website and services are intended for individuals seeking general information about dental care and to facilitate scheduling, communication, and treatment with Integrative Dental Wellness. You agree not to use this website for any unlawful purpose or in a way that may impair its functionality or security.

### 2. No Medical Advice

Content provided on this website is for informational purposes only and does not constitute medical or dental advice, diagnosis, or treatment. A formal diagnosis or treatment plan can only be provided after a clinical examination by a licensed dental professional.

### 3. Appointments and Cancellations

Appointments may be scheduled via phone or online booking systems.

We require at least 2 business days notice for cancellations or rescheduling.

Missed appointments or late cancellations may be subject to a fee and or lead to being dismissed from the practice.

Confirmation and completion of all necessary paperwork are required to keep appointments.

### 4. Patient Responsibilities

Patients are responsible for:

- **Provide Accurate Information:** Patients are responsible for providing complete, current, and accurate personal, medical, dental, insurance, and contact information. Any changes should be communicated promptly.
- **Follow Treatment Plans:** Patients are expected to actively participate in their care by following the treatment plan recommended by the provider, including home care instructions and referrals when applicable.
- **Attend Appointments:** Patients are responsible for keeping scheduled appointments or providing required notice of cancellation or rescheduling in accordance with the office’s cancellation policy.
- **Health Disclosure:** Patients must disclose all relevant medical conditions, medications, allergies, and inform the practice of any changes in health status or medications.

### 5. Insurance and Payments

Payment is due at the time services are rendered unless prior arrangements are made.

We may assist in submitting insurance claims; however, patients are responsible for all charges not covered by insurance. Any estimates provided are not a guarantee of coverage or payment by insurers.

### 6. Privacy and HIPAA Compliance

We are committed to protecting your health information in accordance with the Health Insurance Portability and Accountability Act (HIPAA). For full details on how we collect, use, and protect your information, please refer to our Privacy Policy.

### 7. Electronic Communications

By contacting us via email, text message, website forms, or patient portals, you consent to receive electronic communications from our practice. While we take reasonable precautions, electronic communication may not always be secure, and you acknowledge this risk when using these methods.

#### 8. No Guarantee of Results

While we strive to provide the highest standard of dental care, results may vary based on individual conditions and patient compliance. No specific outcome is guaranteed.

#### 9. Third-Party Services

Our website or services may integrate with third-party platforms (e.g., scheduling software, payment processors). We are not responsible for the content, security, or policies of these external services.

#### 10. Limitation of Liability

To the fullest extent permitted by law, Integrative Dental Wellness shall not be liable for any damages arising from:

- Use or inability to use our website or services
- Reliance on information provided on the website
- Delays or interruptions in service

#### 11. Intellectual Property

All content on this website, including text, graphics, logos, and images, is the property of Integrative Dental Wellness and may not be reproduced without written permission.

#### 12. Changes to Terms

We reserve the right to update or modify these Terms of Service at any time. Changes will be posted on this page with an updated effective date.

#### 13. Contact Information

If you have questions about these Terms, please contact us:

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